



ISO 9001:2015	ISO 14001:2026
0.1 General	0.1 Background
0.2 Quality management principles	0.2 Aim of an environmental management system
0.3 Process approach	0.3 Success factors
0.3.1 General	
0.3.2 Plan-Do-Check-Act cycle	
0.3.3 Risk-based thinking	
0.4 Relationship with other management standards	0.4 Plan-Do-Check-Act model
	0.5 Contents of this international standard
1 Scope	1 Scope
2 Normative references	2 Normative references
3 Terms and definitions	3 Terms and definitions
<b>4 Context of the organization</b>	<b>4 Context of the organization</b>
4.1 Understanding the organization and its context	4.1 Understanding the organization and its context
4.2 Understanding the needs and expectations of interested parties	4.2 Understanding needs and expectations of interested parties
4.3 Determining the scope of the quality management system	4.3 Determining the scope of the environmental management systems
4.4 Quality management system and its processes	4.4 Environmental management system
4.4.1 Establish, implement, maintain and continually improve	
4.4.2 Maintain documented information	
<b>5 Leadership</b>	<b>5 Leadership</b>
5.1 Leadership and commitment	5.1 Leadership and commitment
5.1.1 General	
5.1.2 Customer focus	
5.2 Policy	5.2 Environmental policy
5.2.1 Establishing the quality policy	
5.2.2 Communicating the quality policy	
5.3 Organizational roles, responsibilities and authorities	5.3 Roles, responsibilities and authorities
<b>6 Planning</b>	<b>6 Planning</b>
6.1 Actions to address risks and opportunities	6.1 Actions to address risks and opportunities
6.1.1 Consider issues of 4.1 and requirements of 4.2	6.1.1 General
6.1.2 Actions to address risks and opportunities	6.1.2 Environmental aspects
	6.1.3 Compliance obligations
	6.1.4 Risks and opportunities
	6.1.5 Planning action
6.2 Quality objectives and planning to achieve them	6.2 Environmental objectives and planning to achieve them
6.2.1 Quality objectives at relevant functions	6.2.1 Environmental objectives
6.2.2 Determine what, who, when, how	6.2.2 Planning actions to achieve environmental objectives
6.3 Planning of changes	6.3 Planning of changes
<b>7 Support</b>	<b>7 Support</b>
7.1 Resources	7.1 Resources
7.1.1 General	
7.1.2 People	
7.1.3 Infrastructure	
7.1.4 Environment for the operation of processes	
7.1.5 Monitoring and measuring resources	
7.1.5.1 General	
7.1.5.2 Measurement traceability	
7.1.6 Organizational knowledge	
7.2 Competence	7.2 Competence
7.3 Awareness	7.3 Awareness
7.4 Communication	7.4 Communication
	7.4.1 General

	7.4.2 Internal Communication
	7.4.3 External Communication
7.5 Documented information	7.5 Documented information
7.5.1 General	7.5.1 General
7.5.2 Creating and updating	7.5.2 Creating and updating documented information
7.5.3 Control of documented information	7.5.3 Control of documented information
7.5.3.1 Documented information controlled	
7.5.3.2 Activities for control of information	
<b>8 Operation</b>	<b>8 Operation</b>
8.1 Operational planning and control	8.1 Operational planning and control
8.2 Requirements for products and services	8.2 Emergency preparedness and response
8.2.1 Customer communication	
8.2.2 Determining the requirements for products and services	
8.2.3 Review of the requirements for products and services	
8.2.3.1 Ensure ability to meet requirements	
8.2.3.2 Retain documented information	
8.2.4 Changes to requirements for products and services	
8.3 Design and development of products and services	
8.3.1 General	
8.3.2 Design and development planning	
8.3.3 Design and development inputs	
8.3.4 Design and development controls	
8.3.5 Design and development outputs	
8.3.6 Design and development changes	
8.4 Control of externally provided processes, products and services	
8.4.1 General	
8.4.2 Type and extent of control	
8.4.3 Information for external providers	
8.5 Production and service provision	
8.5.1 Control of production and service provision	
8.5.2 Identification and traceability	
8.5.3 Property belonging to customers or external providers	
8.5.4 Preservation	
8.5.5 Post-delivery activities	
8.5.6 Control of changes	
8.6 Release of products and services	
8.7 Control of nonconforming outputs	
<b>9 Performance evaluation</b>	<b>9 Performance evaluation</b>
9.1 Monitoring measurement, analysis and evaluation	9.1 Monitoring, measurement, analysis and evaluation
9.1.1 General	9.1.1 General
9.1.2 Customer satisfaction	9.1.2 Evaluation of compliance
9.1.3 Analysis and evaluation	
9.2 Internal audit	9.2 Internal audit
9.2.1 Conduct internal audits at planned intervals	9.2.1 General
9.2.2 Plan, establish, implement and maintain audit program	9.2.2 Internal audit programme
9.3 Management review	9.3 Management review
9.3.1 General	9.3.1 General
9.3.2 Management review inputs	9.3.2 Management review inputs
9.3.3 Management review outputs	9.3.3 Management review results
<b>10 Improvement</b>	<b>10 Improvement</b>
10.1 General	10.1 Continual improvement
10.2 Nonconformity and corrective action	10.2 Nonconformity and corrective action
10.2.1 When a nonconformity occurs	

10.2.2 Retain documented information	
10.3 Continual improvement	